



KONSTRUCTIV SYSTEMS & ENGINEERING

Konstruktiv Systems & Engineering Privacy Policy

Konstruktiv Systems & Engineering ("Konstruktiv," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and protect your personal information when you access and use our websites, products, software, and services (collectively, the "Services").

By using our Services, you agree to the collection, use, and disclosure of your information in accordance with this Privacy Policy. If you do not agree, please do not use our Services.

1. Information We Collect

We collect the following types of information:

a. Information You Provide

- Contact details (e.g., name, email address, phone number, company name, job title)
- Account information (e.g., username, password, security credentials)
- Billing information (e.g., payment details, tax ID, billing address)
- Customer support communications

b. Information Collected Automatically

- Device and usage data (e.g., IP address, browser type, operating system, device identifiers)
- Log data (e.g., access times, pages viewed, referring pages, clickstream data)
- Cookies and tracking technologies (see **Section 6 - Cookies & Tracking**)

c. Information from Third Parties

- Data from our partners, resellers, and service providers
- Publicly available business information

2. How We Use Your Information

We use your information for the following purposes:

- **To Provide Services** – Account management, authentication, customer support, billing, software configuration.
- **To Improve and Optimize Services** – Analyzing trends, monitoring usage, enhancing system performance.
- **To Communicate** – Sending service-related notifications, updates, promotional content (with your consent), and customer support responses.
- **To Ensure Security** – Preventing fraud, unauthorized access, or illegal activity.
- **To Comply with Legal Obligations** – Meeting regulatory, tax, and contractual obligations.



PRIVACY POLICY

3. How We Share Your Information

We do not sell your personal data. However, we may share your information in the following circumstances:

- **With Trusted Service Providers** – Hosting, payment processing, support, analytics, and business operations providers.
 - **With Business Partners** – Autodesk, Vitruvi, and other software vendors for seamless service integration.
 - **For Legal & Compliance Reasons** – If required by law, regulation, or legal process.
 - **In Case of Business Transfers** – If Konstructiv undergoes a merger, acquisition, or asset sale.
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4. Data Security

We implement industry-standard security measures, including encryption, access controls, and monitoring, to protect your data. However, no system is 100% secure. You are responsible for safeguarding your account credentials.

5. Your Rights & Choices

Depending on your jurisdiction, you may have rights to:

- Access, correct, or delete your data.
- Object to or restrict data processing.
- Withdraw consent for marketing communications.

To exercise these rights, contact us at support@konstructiv.co.

6. Cookies & Tracking Technologies

We use cookies, beacons, and analytics tools to improve functionality and user experience. You can manage cookie preferences in your browser settings.

7. International Data Transfers

Your data may be processed in countries with different data protection laws. We take appropriate safeguards to ensure lawful transfers.



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8. Retention of Data

We retain data as long as necessary for service provision, legal compliance, dispute resolution, or system integrity.

9. Children's Privacy

Our Services are not intended for children under 16. We do not knowingly collect personal data from children.

10. Changes to This Policy

We may update this Privacy Policy periodically. We will notify you of significant changes via email or website announcements.

11. Contact Us

For questions or requests regarding this Privacy Policy, contact us at:

Konstructiv Systems & Engineering
8 The Green, Suite R,
Dover, DE 19901
support@konstructiv.co
www.konstructiv.co